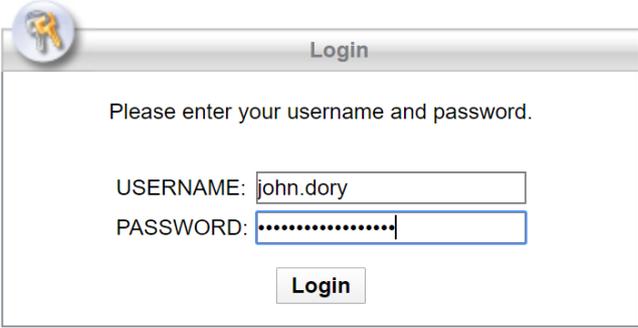


# Working remotely using VPN from a Windows PC

## Installation

1. Using either Google Chrome or Mozilla Firefox, navigate to <https://remote.hillsong.com>
2. Enter your username and password when prompted and click **Login**.



Login

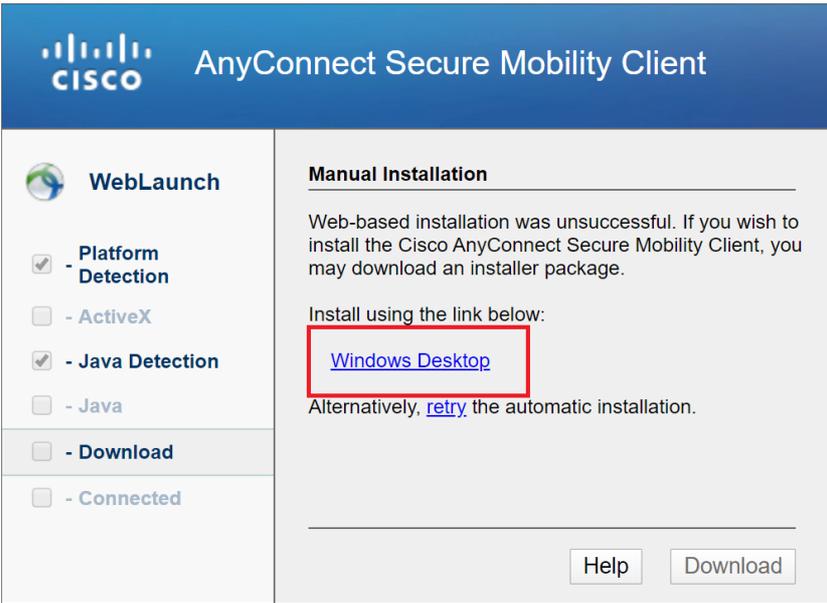
Please enter your username and password.

USERNAME: john.dory

PASSWORD: .....

Login

3. You will receive the prompt below and automatic installation should start. Click **Windows Desktop** if the automatic installation does not start.



**CISCO** AnyConnect Secure Mobility Client

**WebLaunch**

- Platform Detection
- ActiveX
- Java Detection
- Java
- Download
- Connected

**Manual Installation**

Web-based installation was unsuccessful. If you wish to install the Cisco AnyConnect Secure Mobility Client, you may download an installer package.

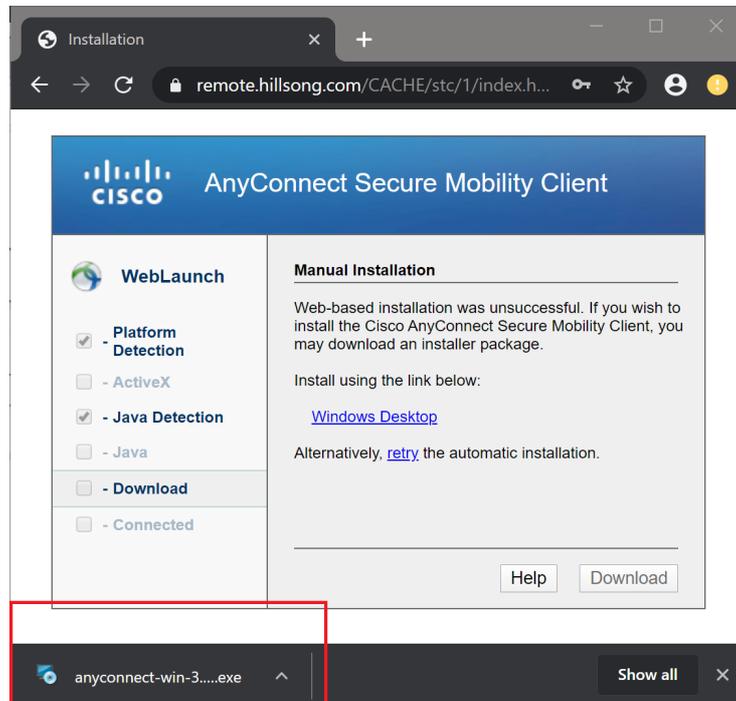
Install using the link below:

[Windows Desktop](#)

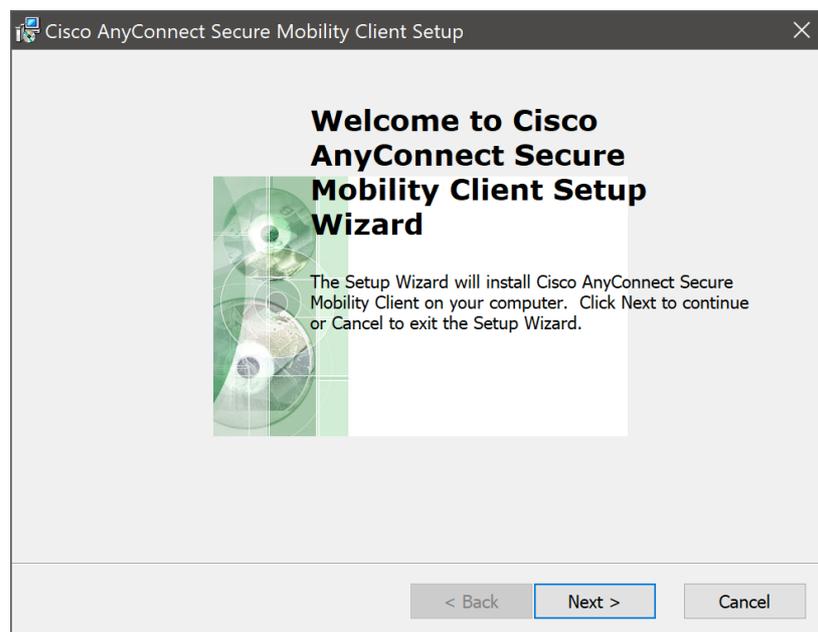
Alternatively, [retry](#) the automatic installation.

Help Download

4. Double click on the installation program to install Cisco AnyConnect. *NOTE: If you already have the software install, you will be presented with the warning below. Click OK and Finish to close installation. Please contact IT Service Desk if you are prompted for Administrator log in credentials.*

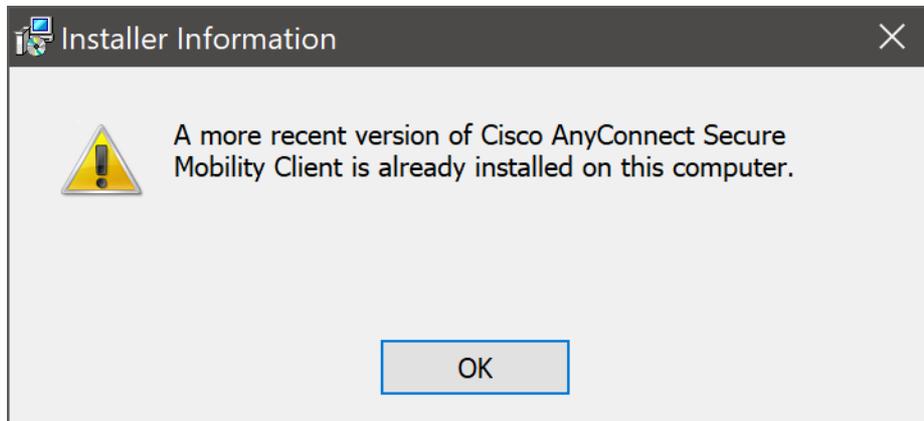


5. Follow through the installation process until completed. Proceed to logging in steps below.



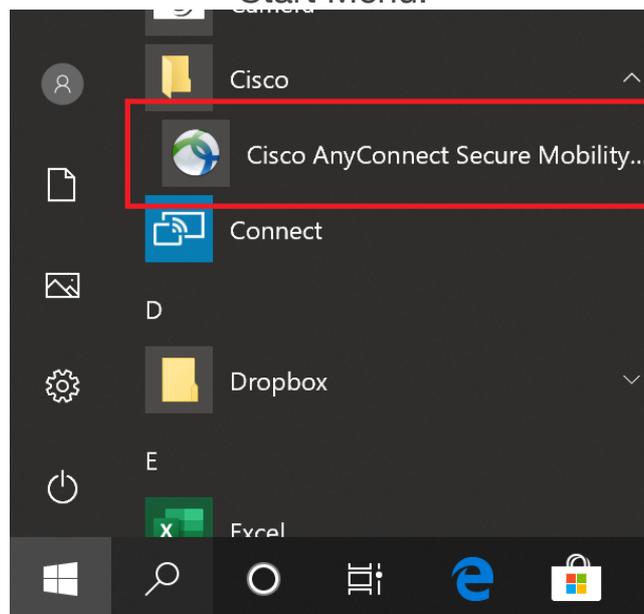
*NOTE: You will receive the warning below if you already have the Cisco AnyConnect VPN installed on your computer.*

*Click OK and close the installation process and proceed to logging in steps below.*

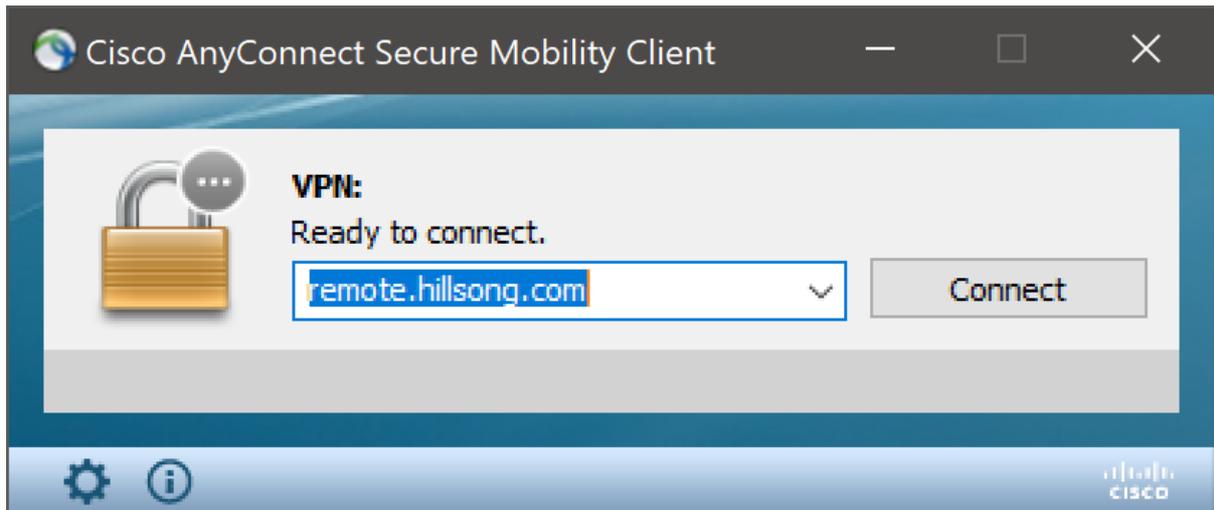


## Logging In

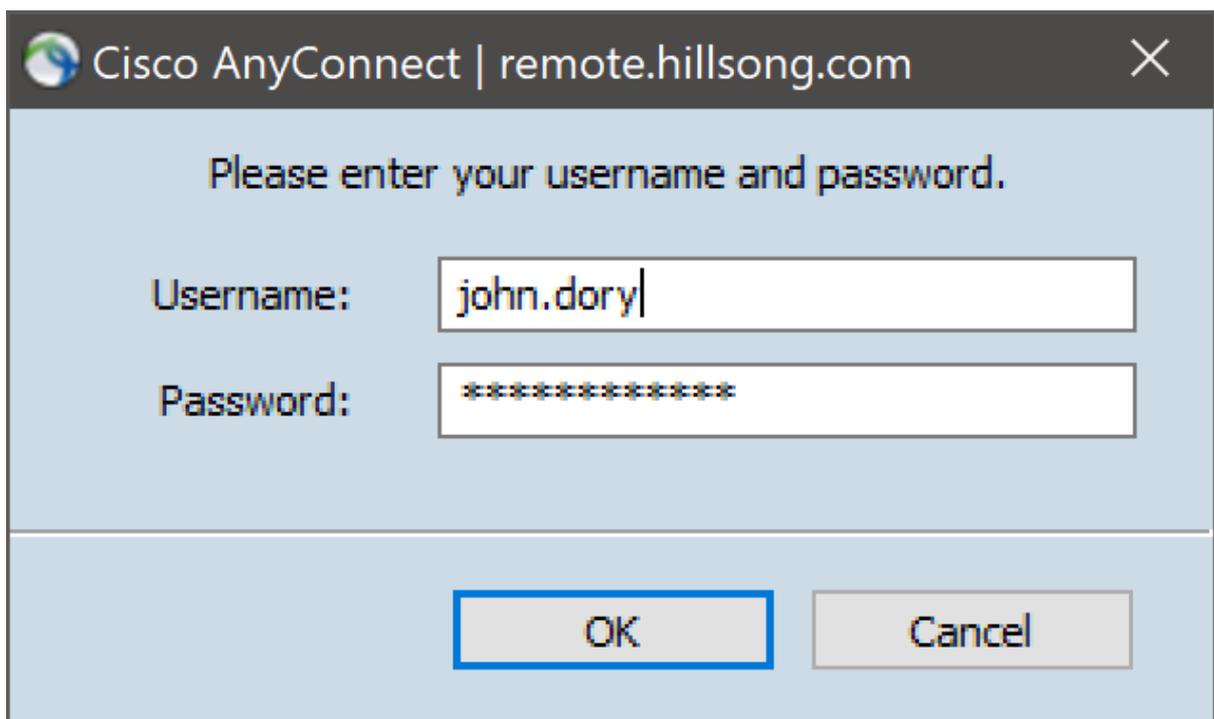
1. Open **Cisco AnyConnect Secure Mobility Client** from the Windows Start Menu.



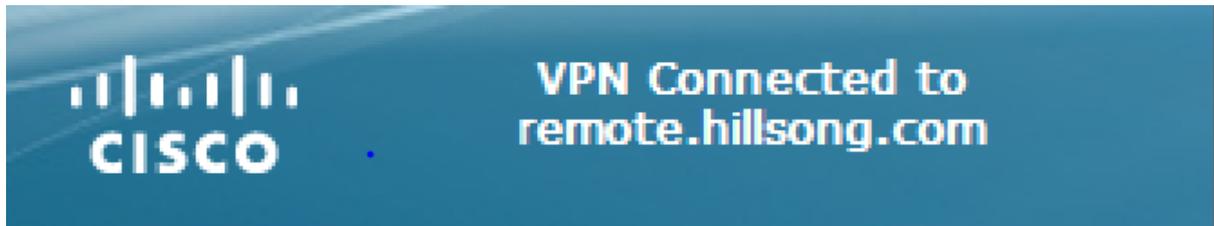
2. Ensure the VPN box contains **remote.hillsong.com** and click **Connect**.



3. Enter your **Okta Username** and **Okta Password** on the relevant boxes. Your username is the the first bit of your email address before the '@' symbol. Click **Connect**



3. You will be presented with the screen below if you have successfully connected.



*Note: You will receive an error below if there are multiple people logged into your computer.*

*Shut down and restart your computer if you receive this error.*

